# Big data – friend or foe?

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#### Overview of the talk

- Introduction
- Role of underwriting
- Historic development of underwriting
- What is big data?
- Case study: Mortascore
- Future development of underwriting
- Big data friend or foe?

#### Introduction

#### **Nigel Bradshaw**

- Actuary
- Royal Life, Prolific L&PL
- Scottish Provident (co-inventor Self Assurance)

#### **Redmayne Consulting (est. 2002)**

- Protection and other risk business consulting
- Proposition development
- Actuarial work

#### **Mortality Metrics (est. 2012)**

- Founded by actuaries, big-data modellers and big-data marketers
- Core product Mortascore: individual mortality scores
- Other products: postcode models, health models, bespoke modelling

## Role of underwriting

Managing out anti-selective early claims

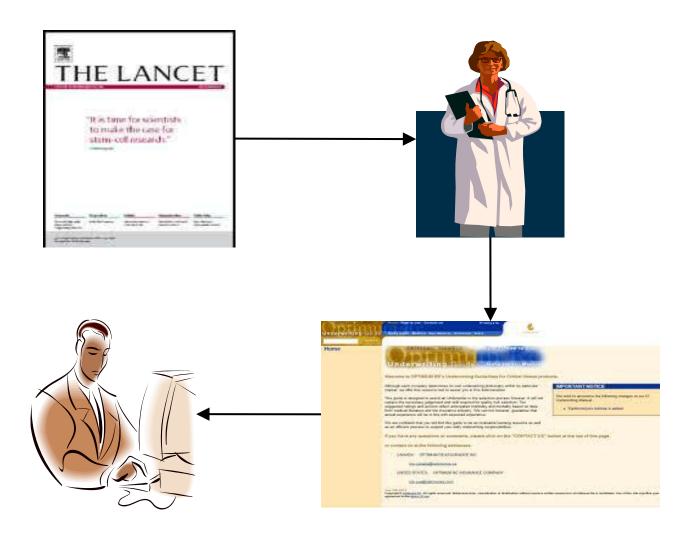
Matching the long-term experience to the pricing assumptions.

## Historic development of underwriting

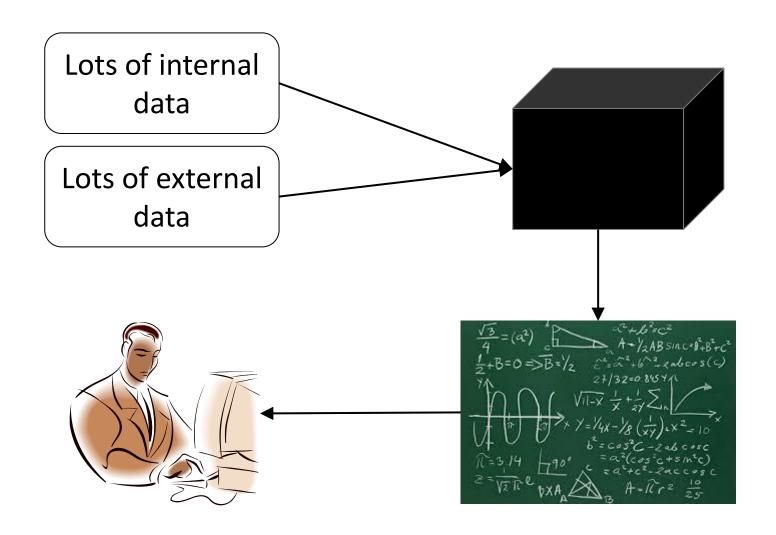
Spencer Leigh's history of underwriting at Royal Insurance

1845 - 1870	Underwriting was by interview with full Board
1870 - 1900	Chief underwriter was a Board Director
1900 - 1950	Chief underwriter sat on the Executive
1950 - 1985	Chief underwriter was a senior manager
1985 – 2000	Spencer Leigh had a second job as a radio presenter on Radio Merseyside

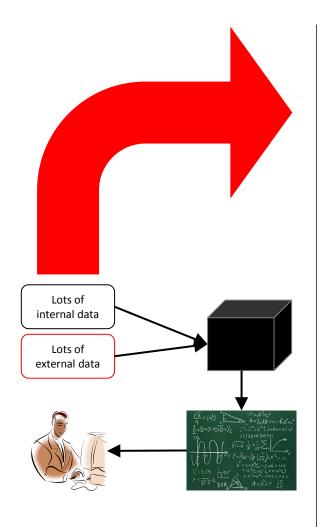
# What is big data?



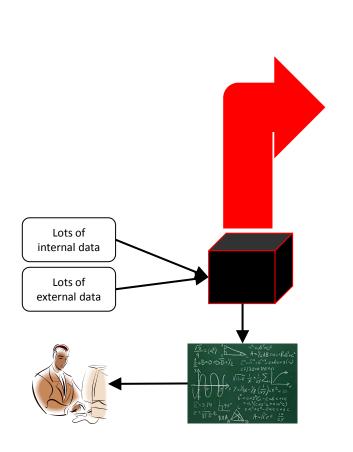
## What is big data?



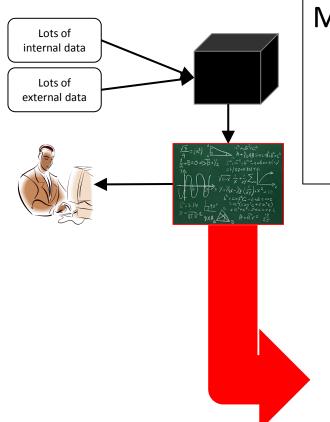
- Mortascore is a proprietary Big-Data product
- Produced by Mortality Metrics Ltd
  - A sister company of Redmayne Consulting
- Mortascore provides an individual relative mortality index
  - e.g. Nigel Bradshaw 1.3
  - e.g. Matt Rann0.8
- Based on socio, economic, geographic and lifestyle factors
  - Excludes medical factors



- Built from population data
- 44m in-force records from CallCredit
  - Full marketing database
  - Nearly all adults in the country
  - 100's of parameters against each individual
- Deaths from TDA
  - 70%+ of all deaths
  - Matched in CallCredit data to access their 100's of parameters



- "Standard" big-data modelling
  - Data validation and cleansing
  - Robust parameter set
  - GLM
  - Open access software
  - Train and test
  - Bagging

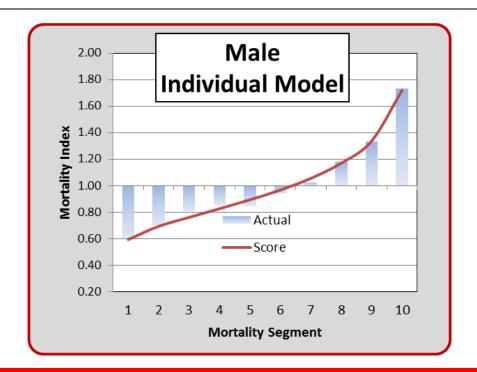


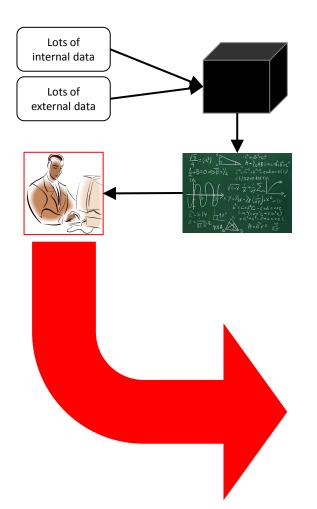
Mortality Index of the form:

0.1234 x parameter 1

+ 0.5678 x parameter 2

+ ...





Applications			
Insurers	Reinsurers		
Preferred life pricing	Support insurer pricing		
Reduce traditional underwriting questions	Insurance portfolio pricing		
DM profit enhancement	Tender pricing		
Predicative underwriting	Bulk annuity pricing		
Enhanced annuity pricing	Reserving		
Bulk annuity pricing			
Distributor pricing			
Reserving			
Misc. investigations	Misc. investigations		

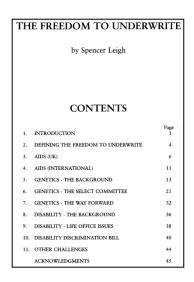
## Future development of underwriting

#### Medical advances and

evidence



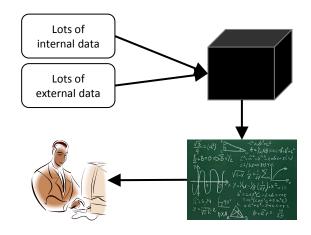
#### Freedom to underwrite



#### **Technology**



#### Big data



### Big data – friend or foe?

- Big data will happen
- Actuaries will use it
- If underwriters do not use it you will be marginalised
- Your choice

# Big data – friend or foe?

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